

Clarke County Sanitary Authority

Board Members: Rod DeArment, Chair, Dan Mackay-Smith, Ralph Welliver,
Joe Myer, & Tom Bauhan



Coronavirus (COVID-2019)

This notice is distributed to the utility customers to provide important information that will be helpful during the COVID-19 National Emergency.

New Customers
Please email
ccsa@clarkecounty.gov
for an application
and information.

Please log on to www.clarkecounty.gov regularly for updated information. The most recent updates are posted first, followed by additional news and essential information from the [Centers for Disease Control and Prevention](https://www.cdc.gov) or call 800-232-4636, the [Virginia Department of Health](https://www.vdh.virginia.gov) or call your local Clarke County Health Department 540-955-1033. **Stay Informed:** Register with [CodeRed](https://www.codere.com) to receive important messages.

Payments

Customers who need to make payments should use the County drive-thru kiosks located on the west side of the Berryville-Clarke County Government Center at 101 Chalmers Ct., Berryville. County walk-up windows on the first floor of the government center are CLOSED. Contact Treasurer's Office for payments at, 540-955-5160.

Water Usage

With more people being home your water usage may increase. Some ways to save water: check for leaks (toilets, faucets, etc.); run full loads in washing machine & dishwasher; don't let water run while washing dishes or brushing teeth; limit shower times; water early in the morning only when needed.

Water/Sewer Treatment

The County's water treatment, storage, and distribution facilities are being operated and maintained to ensure the delivery of clean drinking water to our customers. The sewer facilities are being operated and maintained. **If there is a water or sewer emergency please call 1-800-648-1010.**

Contact: Call 540-955-5185 or email ccsa@clarkecounty.gov for questions or concerns regarding your account.

REMINDER

Be mindful of non-flushable and flushable items which may result in costly home plumbing repairs. "No Wipes in the Pipes"

- **Do not flush "flushable" wipes • Do not flush disinfectant wipes • Do not flush baby wipes • Do not flush paper towels • Do not flush rags, cloth, sponges, etc.**

These items do not break down like toilet paper and can clog parts of the sewerage system.

IF CCSA finds that a grinder pump is not functioning due to any of the above materials being discharged into the sewer system, the customer may be responsible for the costs associated with repairing the pump. The customer may also be charged a grinder pump obstruction fee in the amount not to exceed \$500.00.